



Terms & Conditions

Child Policy:

0 to 3 years	No charge if sharing with two full-paying adults.
4 to 10 years	50 % of the adult sharing rate charged, if sharing with two full-paying adults.
10+ years	Full rate is applicable.

Please note: Families with children from 4 years onward can be accommodated in 2-bedrooms suites only.

FIT payment and Cancellation Policy

FIT – payment policy:

- Payment in full 30 days prior to arrival

FIT – general cancellation policy:

- Cancellation 16 - 30 days prior to arrival - 50% cancellation fee applies.
- Cancellation 8 -15 days prior to arrival - 80% cancellation fee applies.
- Cancellation 0 - 7 days prior to arrival / no show: 100% cancellation fee.

FIT - peak Season (01 November – 28 (29) February) cancellation policy:

- Cancellation 60 - 30 days prior to arrival – 75% cancellation fee applies.
- Cancellation 0 - 29 days prior to arrival / no show – 100% of cancellation fee applies.

Group bookings (4 rooms and more) – cancellation & payment policy:

- All groups booked in the period of **October to April** will have a 60-day release period. A rooming list has to be provided 60 days prior to arrival date. Half of any rooms allocated that are not sold 60 days prior are cancelled at no charge. For the rooms **booked and confirmed, full pre-payment** is required, otherwise all rooms are automatically cancelled.
- All groups booked in the period of **May - September** will have a 45-day release period. A rooming list must be provided 60 days prior to arrival date. Half of any rooms not sold 45 days prior are cancelled at no charge. For the **rooms booked and confirmed, full pre-payment is required**, otherwise all rooms are cancelled automatically.

Mimosa Lodge

Church Street, Montagu 6720

P.O. Box 323, Montagu 6720, South Africa

Tel. ++27-23 614 2351

Email: info@mimosa.co.za / reservations@mimosa.co.za

www.mimosa.co.za

Company registration number: 2024/588403/07



- All rooms within a group booking must be confirmed with a rooming list 30 days prior to arrival. **Full payment** must be made for all rooms booked and not paid yet. All rooms not confirmed with a rooming list and not paid for will be cancelled automatically.
- Any cancellations for confirmed rooms 30 days or less prior to arrival date are charged in full and no refunds are made.
- All no-shows will be charged in full.

Driver & Guide Policy:

Rate for Guide & Driver – R635.00 each for B&B

More than 15 Rooms booked: Guide & Driver are both FOC

Should it be necessary, we reserve the right to accommodate the driver and guide in a nearby accommodation with breakfast at Mimosa Lodge.

Porterage Charges:

In – R20.00 per person

Out – R20.00 per person

All payments are requested to be made in South African Rand directly into our bank account:

Bank:	Standard Bank
Account Name:	MimosaReichert PTY Ltd
Account No:	203294718
Branch:	Robertson

We do not extend credit. Should payment not be received timeously, we reserve the right to automatically cancel the accommodation reserved.

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